



## QUALITY POLICY

It is our policy to attain recognition as a leader in the field of running casing, tubulars and equipment rental to the oil and gas industry.

To attain this leadership we will adhere to fundamental principles within the scope of ISO 9001 standard and recognised Health, Safety and Environmental standards.

We are committed to building Quality into all activities to significantly raise the benchmark of quality excellence in our industry. This will be achieved through:

1. Responsibility

Senior Management will accept responsibility through:

- Their actions and results.
- The recognition that employee involvement is a fundamental aspect of the practical and meaningful implementation of the QHSE system in order to meet quality objectives.
- Ensuring clients are delivered a product and service as projected.
- Adhering to legislation and industry compliance.
- Ensuring that an effective management system exists that identifies weaknesses in all process activities and administrative practices.

2. Efficiency

This will be gained through:

- Improving efficiency in all facets of the company's activities through policies, standards and procedures.
- Continually improving, implementing and maintaining the ISO 9001 series standard.
- Conducting regular audits and reviews to ensure targets and conformance are meeting company requirements.
- Communicating changes in work practices and procedures and ensuring a workforce is maintained that sustains a high level of competency.
- Providing the necessary training and education to ensure tasks are performed safely and efficiently.
- Ensuring employee recommendations are taken seriously.

Our aim is to have "Zero Defects". This will be achieved through management's commitment, by having a high level of proficiency throughout the workforce and ensuring employees follow management policies, standards and procedures. This will lead the organisation to quality superiority and provide our clients with a competitive advantage.

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**Kenneth Forbes**  
**DISTRICT MANAGER**  
**AUSTRALASIA**

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